

## Terese A. Taylor, M.D. Family Medicine and Medical Aesthetics

## Advanced Integrative Medicine NOTICE OF PRIVACY PRACTICES

Effective December 6, 2017

This notice explains how medical information about you may be used and disclosed, and how you may obtain access to this information. Please review it carefully.

#### Our Pledge Regarding Protected Health Information

We understand the importance of privacy and are committed to maintaining the confidentiality of your medical information. We make a record of the medical care we provide and may receive such records from others. We use these records to provide or enable other health care providers to provide quality medical care, to obtain payment for services provided to you as allowed by your health plan and to enable us to meet our professional and legal obligations to operate this medical practice properly. We are required by law to maintain the privacy of protected health information, to provide individuals with notice of our legal duties and privacy practices with respect to protected health information. This notice describes how we may use and disclose your medical information. It also describes your rights and our legal obligations with respect to your medical information. If you have any questions about this Notice, please contact our Privacy Officer listed above.

## How This Medical Practice May Use or Disclose Your Health Information

This medical practice collects health information about you and stores it in a chart on your electronic health record. The medical record is the property of this medical practice, but the information in the medical record belongs to you. The law permits us to use or disclose your health information for the following purposes:

- 1. **Treatment**. We use medical information about you to provide your medical care. We disclose medical information to our employees and others who are involved in providing the care you need. For example, we may share your medical information with other physicians or other health care providers who will provide services that we do not provide. Or we may share this information with a pharmacist who needs it to dispense a prescription to you, or a laboratory that performs a test. We may also disclose medical information to members of your family or others who can help you when you are sick or injured, or after you die.
- 2. **Payment**. We use and disclose medical information about you to obtain payment for the services we provide. For example, we give your health plan the information it requires before it will pay. We may also disclose information to other health care providers to assist them in obtaining payment for services they have provided to you.
- 3. **Health Care Operations**. We may use and disclose medical information about you to operate this medical practice. For example, we may use and disclose this information to review and improve the quality of care we provide, or the competence and qualifications of our professional staff. Or we may use and disclose this information to get your health plan to authorize services or referrals. We may also use and disclose this information as necessary for medical reviews, legal services and audits, including fraud and abuse detection and compliance programs and business planning and management. We may also share your medical information with our "business associates", such as our billing service. We have a written contract with each of these business associates that contains terms requiring them and their subcontractors to protect the confidentiality and security of your protected health information. We may also share your information with other health care providers, health care clearinghouses or health plans that have a relationship with you, when they request this information to help them with their quality assessment and improvement activities, their patient-safety activities, their population based efforts to improve health or reduce health care costs, their protocol development, case management or carecoordination activities, their review of competence, qualifications and performance of health care professionals, their training programs, their accreditation, certification or licensing activities, or their health care fraud and abuse detection and compliance efforts.
- 4. **Sign in Sheet**. We may use and disclose medical information about you by having you sign in when you arrive at our office. We may also call out your name when we are ready to see you.



#### Uses and Disclosures of Protected Health Information Based Upon Your Written Authorization

Other uses and disclosures of your protected health information will be made only with your consent, written authorization or opportunity to object unless required by law as described below. Without your authorization, we are expressly prohibited to use or disclose your protected health information for marketing purposes. We may not sell your protected health information without your authorization. We will not use or disclose any of your protected health information that contains genetic information that will be used for underwriting purposes. We may revoke this authorization at any time, in writing, except to the extent that AIM has taken an action in reliance on the use or disclosure indicated in the authorization.

# Other Required and Permitted Uses and Disclosures That May Be Made Without Your Authorization or Opportunity to Object.

In certain situations we are required or permitted to use or disclose your protected health information. Your authorization is not required for the following uses or disclosures:

**Required by Law**. We will use and disclose your health information as required by law, but will limit our use or disclosure to the relevant requirements of the law. When the law requires us to report abuse, neglect or domestic violence, or respond to judicial or administrative proceedings, or to law enforcement officials, we will further comply with the requirement set forth below concerning those activities.

**Public Health**. We may, and are sometimes required by law, to disclose your health information to public health authorities for purposes related to: preventing or controlling disease, injury or disability, reporting child, elder or dependent adult abuse or neglect, reporting domestic violence, reporting to the FDA problems with products and reactions to medications, and reporting disease or infection exposure. Health Oversight Activities. We may, and are sometimes required by Law, to disclose your health information to health oversight agencies during the course of audits, investigations, inspections, licensures and other proceedings, subject to the limitations imposed by law.

**Legal Proceedings**. We may, and are sometimes required by law, to disclose your health information in the course of any administrative or judicial proceeding to the extent expressly authorized by a court or administrative order. We may also disclose information about you in response to a subpoena, discovery request or other lawful process if reasonable efforts have been made to notify you of the request and you have not objected, or if your objections have been resolved by a court or administrative order.

**Law Enforcement**. We may, and are sometimes required by law, to disclose your health information to a law enforcement official for purposes such as identifying or locating a suspect, fugitive, material witness or missing person, complying with a court order, warrant, grand jury subpoena and other law enforcement purposes.

**Coroners, Organ or Tissue Donation**. We may, and are often required by law, to disclose your health information to coroners in connection with their investigations of deaths. We may disclose your health information to organizations involved in procuring, banking or transplanting organs and tissues.

**Public Safety**: We may, and are sometimes required by law, to disclose your health information to appropriate persons in order to prevent or lessen a serious and imminent threat to the health or safety of a particular person or the general public.

**Research.** We may disclose your health information to researchers conducting research with respect to which your written authorization is not required as approved by an Institutional Review Board or privacy board, in compliance with governing law.

**Military Activity and National Security**. When the appropriate conditions apply, we may use or disclose protected health information on individuals who are Armed Forces personnel for activities deemed necessary by appropriate military command authorities for the purpose of a determination by the Department of Veterans Affairs of your eligibility for benefits, or to foreign military authority if you are a member of that foreign military service. We may also disclose your protected health information to authorized federal officials for conducting national security anti intelligence activities, including for the provision of protective services to the President or others legally authorized.

Phone: <u>239.540.9918</u> | Fax: 239-540-9921 | Address: 4202 Del Prado Blvd. S., Cape Coral FL, 33904



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**Workers Compensation**. Your protected health information may be disclosed by us as authorized by and to the extent necessary to comply with workers compensation laws and other similar legally established programs.

**Inmates.** We may use or disclose your protected health information if you are an inmate of a correctional facility and our physician created or received your protected health information in the course of providing care to you.

**Required Uses and Disclosures**. Under the law, we must make disclosures to you and when required by the Secretary of the U.S. Department of Health and Human Services to investigate or determine our compliance with the requirements of Section 164.500 et. Seq.

### When This Medical Practice May Not Use or Disclose Your Health Information

Except as described in this Notice of Privacy Practices, this medical practice will, consistent with its legal obligations, not use or disclose health information which identifies you without your written authorization. If you do authorize this medical practice to use or disclose your health information for another purpose, you may revoke your authorization in writing at any time.

### Your Health Information Rights

**Right to Request Special Privacy Protections**. You have the right to request restrictions on certain uses and disclosures of your health information by a written request specifying what information you want to limit, and what limitations on our use or disclosure of that information you wish to have imposed. If you tell us not to disclose information to your commercial health plan concerning health care items or services for which you paid for in full out-of-pocket, we will abide by your request, unless we must disclose the information for treatment or legal reasons. We reserve the right to accept or reject any other request, and will notify you of our decision.

**Right to Request Confidential Communications.** You have the right to request that you receive your health information in a specific way or at a specific location. For example, you may ask that we send information to a particular email account or to your work address. We will comply with all reasonable requests submitted in writing which specify how or where you wish to receive these communications.

**Right to Inspect and Copy**. You have the right to inspect and copy your health information with limited exceptions. To access your medical information, you must submit a written request detailing what information you want access to, whether you want to inspect it or get a copy of it, and if you want a copy, your preferred form and format. We will also send a copy to any other person you designate in writing. We will charge a reasonable fee which covers our costs for labor, supplies, postage, and if requested and agreed to in advance, the cost of preparing an explanation or summary. We may deny your request under limited circumstances. If we deny your request to access your child's records or the records of an incapacitated adult you are representing because we believe allowing access would be reasonably likely to cause substantial harm to the patient, you will have a right to appeal our decision. If we deny your request to access your psychotherapy notes, you will have the right to have them transferred to another mental health professional.

**Right to Amend or Supplement**. You have a right to request that we amend your health information that you believe is incorrect or incomplete. You must make a request to amend in writing, and include the reasons you believe the information is inaccurate or incomplete. We are not required to change your health information, and will provide you with information about this medical practice's denial and how you can disagree with the denial. We may deny your request I f we do not have the information, if we did not create the information (unless the person or entity that created the information is no longer available to make the amendment), if you would not be permitted to inspect or copy the information at issue, or if the information is accurate and complete as is. If we deny your request, you may submit a written statement of your disagreement with that decision, and we may, in turn, prepare a written rebuttal. All information related to any request to amend will be maintained and disclosed in conjunction with any subsequent disclosure of the disputed information.

**Right to an Accounting of Disclosures**. You have a right to receive an accounting of disclosures of your health information made by this medical practice, except that this medical practice does not have to account for disclosures provided to you or pursuant to your written authorization, or a described in above paragraphs or disclosures of research or public health which exclude direct patient identifiers, or which are incident to a use or disclosure otherwise permitted or authorized by law, or the disclosures to a health oversight agency or law enforcement official to the extend this medical practice has received notice from that agency or official that providing this accounting would be reasonably likely to impede their activities.

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**Right to a Paper or Electronic Copy of this Notice**. You have a right to notice of our legal duties and privacy practices with respect to your health information, including a right to a paper copy of this Notice of Privacy Practices, even if you have previously requested its receipt by email or electronically.

Changes to this Notice of Privacy Practices. We have the right to amend this Notice of Privacy Practices at any time in the future. Until such amendment is made, we are required by law to comply with the terms of this Notice currently in effect. After an amendment is made, the revised Notice of Privacy Protections will apply to all protected health information that we maintain, regardless of when it was created or received. We will keep a copy of the current notice posted in our reception area, and a copy will be available at each appointment. We will also post the current notice on our website.

**Right to a Breach Notification**. You have the right to be notified of any breach of your unsecured protected health information in accordance with Federal Regulations.

#### Inquiries About This Notice, Exercise of Privacy Rights, and Complaints.

If you have a question about this Notice, or you wish to exercise your rights described in this Notice, or you believe your privacy rights have been violated you may contact us at:

Advanced Integrative Medicine, LLC 4202 Del Prado Blvd. S Cape Coral, FL 33904 239.540.9918

All complaints must be submitted in writing. You will not be penalized for filing a complaint. A Complaint may also be filed with the U.S. Department of Health and Human Services at the following address:

Office for Civil Rights
U.S. Department of Health and Human Services
61 Forsyth Street S.W., Suite 3870
Atlanta, GA 30323
Voice: 404.562.7886

TDD: 404.331.2867 Fax: 404.562.7881

## Notice of Privacy Practices Acknowledgement

l,	have received, read and understand your Notice of Privacy Practices containing a more complete descriptic
of the uses and disclosures of	my health information. I understand that this organization has the right to change its Notice of Private Practices fro
time to time and that I may co	ontact this organization at any time at the above address to obtain a current copy of the Notice of Private Practices.
l,	understand that I may request in writing that you restrict how my private information is used or disclosed to
, , , ,	t or health care operations. I also understand that you are not obligated to agree to my requested restrictions, but if
you do agree then you are bo	und to abide by such restrictions.
Signature	